

Return Form

Returns and Exchanges

The customers have the right to return or exchange purchased products within 30 days of the delivery. If you would like to make a return, please contact us first at info@storm-motor.fi.

The return is possible if the item has not been used and both the product and its package are in the original condition. Please repackage the product carefully in its original (or equivalent) shipping box and add the filled return form to the shipment.

Please note that the following products are not eligible for return:

- hygiene and health products (such as face masks and ear plugs)
- custom products made specifically for the customer (e.g. power reduction kits, brake hose sets)

The rights to return electric products are limited.

If there has been an error in the order on our behalf or a product turns out to be defective, we will refund the shipping costs of the return. In other cases the return/exchange will be at customer's expense.

Cancelled and returned orders will be refunded within 30 days.

Name: _____ Phone: _____

Customer No.: _____ Email: _____

SWIFT: _____

IBAN: _____

Product codes:

Order No.: _____

Order Date: _____

- Return
 Warranty
 Exchange
 Other reason

Reasons for the return (exchange cases - add new product codes here):

